

Mountainview Animal Hospital

SPRING NEWSLETTER

Fun Fact

Mountainview Animal Hospital opened its doors for the first time on October 9, 2001. But that was not the first day we treated a patient. Two weeks earlier while we were still under the final stages of construction, a little Yorkie named Jordie was brought in with a wounded leg. He was the cutest little thing and his mom was so worried. Our x-ray machine had just been installed that morning, but not tested yet and all our medical supplies were still in boxes. Not having been calibrated yet, the machine took a lousy x-ray, but good enough to see the break in Jordie's leg. We searched though the boxes to find gauze, tape and a splint. Despite the construction chaos around us, we managed to give Jordie the care he needed. His little leg healed great. We will never forget Jordie. Thanks little guy for 'breaking' us in.





Mountainview Animal Hospital turned 20 years old this year! It is unbelievable how quickly the time has gone by. We had been planning a big party for our twentieth year but the COVID pandemic has put a big dent in our plans; what a 'Party Pooper'.

It has been an incredible 20 years. In this hospital, I have laughed at the funniest pet antics, seen the cutest faces, had the best furry wet kisses (from animals and not unshaven men), and made the greatest furry friendships. The animals have brought with them wonderful families with whom I have become very close. Over the years, I have also shed many tears and had my heart broken all to often as I have had to be part of heartfelt goodbyes.

Some of the families that I first met twenty years ago have come back with new pets after having said goodbye to old friends. And now, I even see the kids of those families who have grown up and have families and pets of their own. Hmm, perhaps I am getting old!

So to this community, thank you for 20 years of trust, love and friendship. Cheers to 20 more!

PARTY TIME WITH TUX

Happy Birthday Mountainview Animal Hospital. Party time!!!! What? No party? And no cake? Boooring!. Hard to eat cake with a mask on anyway. But seriously, you look great, haven't age a bit.





NEW TELEPHONE SYSTEM (Happy Birthday Present)



Often, the first point of contact our clients have with us is by telephone. Either calling to book an appointment, order food or medication renewals, or reaching out for help. So your call, truly is important to us. When the pandemic began, and the use of the telephone to communicate became more significant, it became obvious that we did not have enough telephone lines or people to respond quickly enough to all your calls.

So, we began working on a new system. It has taken longer and been harder than we expected, but our new telephone system is finally up and running. We have already noticed a few kinks in the system, so please bear with us while we work them out. I think we have accidentally pushed a wrong button or two and hung up on someone by accident.....oops. Do you recognize the voice of our auto-attendant? It is our receptionist Stephanie's voice.

Our goal is to better serve your needs. So if you notice any problems with our system, please let us know. Thank you for your patience and your help.

THE PARTY POOPERS!

DON'T LET THEM CRASH YOUR PARTY





The Heartworm is a slender worm growing to almost a foot in length. This party crasher hides out in the dog's heart and lungs. It ruins the party by damaging the heart, the lungs, the liver and causing death. It has been stopping hearts for The sinister heartworm decades. uses the mosquito as its designated driver to travel from dog to dog. When hunting down the Heartworm a blood test is required. Heartworm is not easily evicted from the body. Many harsh and expensive medications, and a lot of veterinary care will be needed to kick it out. Beware, the battle to kill Heartworm can be deadly to the host dog as well. The best way to manage the Heartworm is to uninvite it. Annual blood testing and monthly medication just might do it. best time to reveal Heartworm is in the spring, and prevention is throughout the summer from June 1st to November.

For more information on heartworm disease: www.heartwormsociety.org



THE TICK & ITS DATE, LYME DISEASE

The tick starts as small as a speck of dust and grows as it feeds off its host's blood. The tick often brings a date, Lyme disease; and she leaves a lasting impression. This pair like bush parties the most, hiding in tall grass and the leafy material under trees, just waiting to ambush innocent folks and their pets. While it does not like a deep freeze, the tick will start partying as soon as the temperature reaches 0'c. Look for the tick around the ears, neck, groin and armpits of your pets. To cancel this pair's invitation, our dogs and cats need medication from March to Fortunately, Lyme December. disease can be detected with the same blood test that detects the Heartworm party pooper. Warning, some of the medications available to our dogs can be toxic to cats, so best to consult your veterinarian.

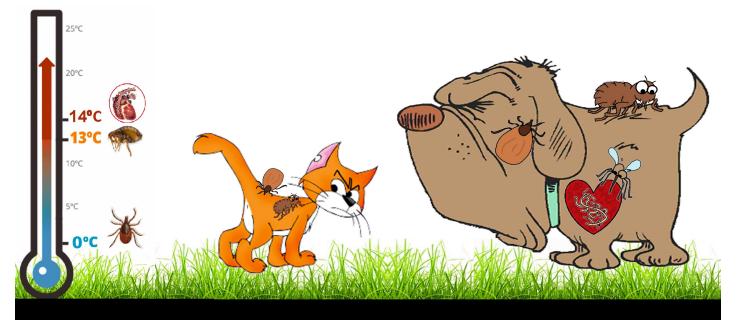
For more info on Ticks: ticktalkcanada.com and mountainviewanimalhospital.ca/ newsletter, spring 2020



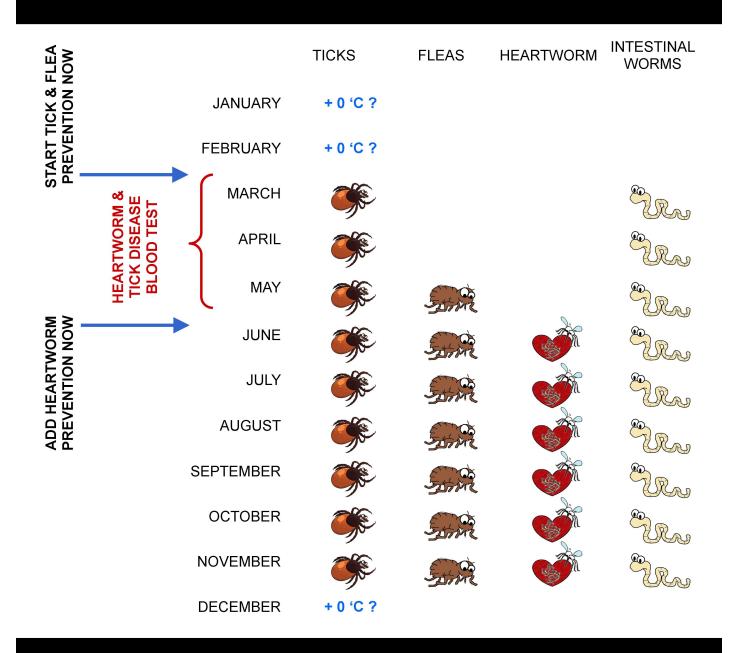
THE FLEA & ITS TAG ALONG, TAPEWORM

The flea is an unpopular party guest. This gatecrasher has been making our pets itch for eons. One female flea can lay thousands of eggs, and the resultant larva live in your sofa, carpets and beds. Once they have invaded your party headquarters, they can take months to leave. The Flea often brings a friend, the Tapeworm. These two really drain the host. While the flea drinks all your pet's blood, the tapeworm dances its way down into the intestinal tract where it munches on your pet's precious nutrients. Best not to welcome these moochers to the party to start with. Some of the medications that prevent the other party poopers from attending will also deter the Flea. Warning, some of the medications available to our dogs can be toxic to cats so best to consult your veterinarian.

For more information on the Flea: mountainviewanimalhospital.ca/library



THE BUGS ARE BACK & THEY'RE HUNGRY



DOES MY DOG NEED A HEARTWORM (4Dx) TEST?

